

## Quality Policy Statement

### Scope

Harris Irwin Associates (HIA) are a team of qualified Architects, Designers and Technicians with affiliated membership to both the Architects Registration Board, The Royal Institution of British Architects, Royal Incorporation of Architects in Scotland, and Chartered Institute of Architectural Technologists.

The Practice focuses on the design and delivery of large-scale care developments across the UK. We also have expertise working in the equestrian, education, and housing sectors, whilst maintaining a small presence locally to the office doing a limited number of domestic works for selected clients.

### Quality Policy

Quality for HIA means carefully considered designs that:

- Address our clients design aspirations
- Are dependable
- Are delivered in a timely and professional manner
- Meet our clients' requirements
- Are meaningful
- Are thorough
- Are correct and without error
- Demonstrate clarity of thought and presentation

Our quality policy has two aims; to ensure that:

- Our work shall be dependable, thorough and without error
- We will strive to improve and be better

In applying our quality policy, we will:

- Comply with the best practice Standard for quality management systems ISO 9001:2015
- Comply with our legal and other obligations
- Continually improve our quality management system


Approved by the Directors:



Ian Holme



Jeremy Hutchinson



Mike Irwin

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